



Barista & Servery Operative:

About Fun Shack:

Fun Shack is one of the North East's premier indoor play centre providers, offering families an exciting and unforgettable play experience with some of the largest indoor adventure parks in Europe.

Here at Fun Shack we aim to give our customers the best possible experience, through unparalleled facilities and amazing customer service. We are currently opening sites across the North East of England and plan to provide the ultimate indoor play experience.

Job Description:

At Fun Shack we are proud to provide a complete customer experience, an important part of which is the food and drink we have to offer. You will be the friendly face that greets our thirsty guests once they have worked up an appetite and are in need of some refreshment. You will be responsible for delivering meal orders, along with first class customer service so we can provide our guests with an incredible experience.

Tasks:

Your responsibilities will include:

- Taking food and drink orders using the till system (handling cash)
- Making coffees using barista machines
- Delivering food orders to customers at their table
- Keeping the Servery area clean and tidy
- Cleaning duties including wiping down tables
- Crockery management
- Pot Wash operation
- Re-stocking Servery and store rooms when necessary
- Assist elsewhere in Fun Shack if required

Skills Needed:

- Excellent communication and interpersonal skills at all levels
- Any First Aid, Food Hygiene or catering qualifications would be advantageous
- Confidence with cash handling
- Attention to detail and pride in your work
- The ability to work well as part of a team, but the initiative to work alone if needed
- Fantastic customer service skills

Experience:

Previous experience in a café/ Barista environment is preferred but not essential, as training will be provided. Experience in a customer-facing role with emphasis on customer service would be an advantage.