



Play Operative:

About Fun Shack:

Fun Shack is one of the North East's premier indoor play centre providers, offering families an exciting and unforgettable play experience with some of the largest indoor adventure parks in Europe.

Here at Fun Shack we aim to give our customers the best possible experience, through unparalleled facilities and amazing customer service. We are currently opening sites across the North East of England and plan to provide the ultimate indoor play experience.

Job Description:

Our Play operatives are integral to the smooth running of our centres and help deliver some of the core services to our customers during their visit. Play operatives tasks involve everything from monitoring various play activities, to hosting birthday parties and keeping the centre clean and tidy. Please note play operatives are required to be able to work school holidays and most weekends.

Tasks:

Your responsibilities will include:

- Monitoring various play activities in the centre (including go karts, bumper buggies, trampolines, laser tag etc.)
- Assist taking out food orders and cleaning customer seating areas
- Assist on servery or reception areas (including using tills, assist re-stock food and drink etc.)
- Helping in the potwash and assisting with other cleaning duties (including toilets checks, cleaning play areas and customer facing areas etc.)
- Hosting (or assisting) Children's Birthday parties
- At times you may be required to assist in other duties as required

Skills Needed:

- Good communication skills and interpersonal skills
- Able to provide exceptional customer service
- Time management & problem-solving skills
- Cash handling
- Cleaning

Experience:

Previous work experience involving face-to-face customer interaction and customer service in a fast paced/ leisure environment would be advantageous. Any experience with children would also be advantageous. Any first aid qualifications would also be beneficial (but not essential).